

Genesco Employee Assistance Program

Finding support just got easier

A new online experience exclusively for you

The pressures of daily living can be overwhelming. At times like these, Genesco Employee Assistance Program is here for you. Our improved online platform makes it easier to get the support you need.

Our enhanced website is easy to navigate, confidential, and available at no additional cost. Visit carelonwellbeing.com/genesco



Personalized recommendations for care.



Service representatives available through phone, chat, or text.



Access to evidence-based resources including assessments, articles, videos, and podcasts.



The convenience of requesting appointments online.



Enhanced search to easily find providers.



Virtual counseling through video, phone, or chat.



It's easy to connect with us

Call 866-934-2588

Service representatives available 24/7.

Chat via carelonwellbeing.com/genesco

Monday through Friday 8:00 a.m. to 8:00 p.m. ET

We'll help you be your best

You can always turn to Genesco Employee

Virtual or in-person counseling – Schedule an appointment with a licensed counselor for online or in-person sessions during times that work for you, even evenings and weekends. Sessions are strictly confidential.

Legal and financial services – Find an expert and learn ways to save on legal and financial services.

Work-life support – Find tips on child and elder care, schooling, home care, and daily living.

